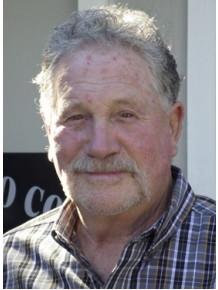




Devengenzo Landscaping & General Engineering Inc.

HAS EARNED THE PRESTIGIOUS DIAMOND CERTIFIED AWARD



Robert Devengenzo, President



Devengenzo Landscaping & General Engineering recently completed

Devengenzo Landscaping & General Engineering Inc. provides a complete range of construction, engineering, and landscaping services for residential and commercial clients in Contra Costa, Solano and Alameda Counties. The company is well-known for its expertise in surface and subsurface drainage, but it also has the in-house capabilities to install automated irrigation systems, repair damage caused by landslides, work on sewer systems, renovate kitchens and bathrooms, and much more.

President Robert Devengenzo says Devengenzo Landscaping & General Engineering's small size and hands-on business approach have allowed it to develop and maintain a loyal clientele base. "We've been in business a long time, but we still hand-manage everything and give each client our full attention. Our customers know we're going to be there throughout every step of their projects, and they really appreciate that."

Devengenzo Landscaping & General Engineering utilizes its in-house team to take a full-service approach to its clients' projects, handling everything from the initial planning and permitting to the finishing touches. "Our experience in all phases of residential construction allows us to offer total project management from inception to completion," adds Mr. Devengenzo.

COMPANY PHILOSOPHY

"Our goal is to complete every project on time and on budget. Even if we discover something that causes a delay, we'll communicate with the client and clearly explain the situation. We strive for perfection in all phases of our work, and we welcome the opportunity to serve each customer."

EXCERPTED SURVEY RESPONSES

"They are very professional on all levels. These guys bend over backwards for you. They had recommended a second drain, However, I did not want to splurge on the extra expense. Sure enough, when winter came, we indeed flooded again. They were right and I should have listened."—Ed L.

For complete rating and research information on this company, go to:
www.diamondcertified.org/report/devengenzo-landscaping-general-engineering-inc

DEVENGENZO LANDSCAPING & GENERAL ENGINEERING INC. (925) 405-6912

Serving Contra Costa, Solano and Alameda Counties

www.devengenzo.com
devengenzocompany@gmail.com
Marilyn Devengenzo, Secretary
Robert Devengenzo, President

SERVICES

- Drainage
- Automated Irrigation Systems
- Landslide Repair
- Erosion Control
- Grading
- Kitchen and Bathroom Remodeling
- New Construction & Home Renovations

HOURS

Mon – Fri: 8am – 5pm

GUARANTEES

1-Year Warranty on General Contracting Work

DIAMOND CERTIFIED RATINGS DASHBOARD™

- Workers Comp Insurance
- Liability Insurance
- State License No. 566986
- Current Complaint File
- Legal & Finance
- Business Practices

CUSTOMER LOYALTY

Based on 50 random customer surveys made since Oct. 2013 asking each customer: "Would you use this company again?"



CUSTOMER SATISFACTION

"Please rate your satisfaction with the quality received." Very Satisfied →



RATING STATUS

We declare this company Diamond Certified.
Certification No: 2069
Date: Oct. 21, 2013

Jim Stein
Jim Stein
Founder and Chief Executive Officer
American Ratings Corporation



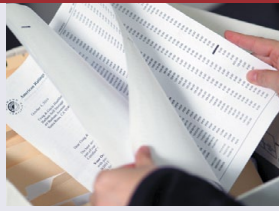
THE RIGOROUS CERTIFICATION PROCESS ASSURES YOUR SATISFACTION

American Ratings Corporation conducts stringent customer satisfaction research.



1. APPLY

The company must apply to begin the rating process.



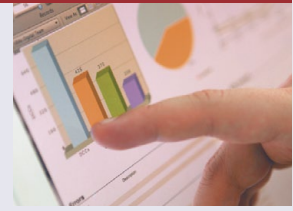
2. SAMPLE

A random sample of typically 400 past customers is collected from all customer files of the applicant company.



3. SURVEY

Only real customers are surveyed in confidential telephone research to determine the company's customer satisfaction score based on quality.



4. SCORE

To qualify, the company must score Highest in Quality, with a score of 90 or above on a 100 scale.

Rigorous standards are enforced.



5. CREDENTIALS

We confirm that the company has required insurances and valid State-mandated credentials.



6. PRACTICES

The company must perform to contract, have customer-friendly business practices and stand behind its work.

Only the highest rated pass.



7. COMMITMENT

The company agrees to adhere to the Diamond Certified® Customer Satisfaction Principles.



8. AWARD

If the company's quality rating, business practices and credentials meet our high standards, it is awarded Diamond Certified.

We require ongoing customer satisfaction and performance.



9. MONITOR

We conduct ongoing surveys to ensure the company is maintaining high customer satisfaction and loyalty.



10. MEDIATE

The company agrees to participate in Diamond Certified mediation if necessary.



11. GUARANTEE

The Diamond Certified Performance Guarantee provides added assurance of the company's commitment to customer satisfaction.



12. QUALITY

Companies that are able to qualify for and maintain their Diamond Certified awards are much more likely to deliver quality to their customers.

American Ratings Corporation *Defining Excellence*

Our mission is to define excellence and identify for consumers the highest quality local companies. Our team at American Ratings Corporation is the most experienced in the nation in rating and certifying local companies. We are dedicated to ensuring you have confidence in the companies you choose.

We are totally committed to performing all ratings and ongoing certification work with the highest integrity and accuracy.

We believe:

1. You the consumer have the right to know which companies are truly performing at the highest level of quality.
2. The highest quality companies should be rewarded for their ongoing performance through public recognition.
3. Companies should be held accountable for their performance— one customer at a time.

Diamond Certified Performance Guarantee

If you use a Diamond Certified® company, are not satisfied and try unsuccessfully to resolve the dispute, contact us within six months of your service. We'll attempt to mediate a solution with the company. If we determine that the company's resolution to correct the problem is unfair, we will refund to you up to the purchase price with a maximum limit of \$1,000. See the details at www.diamondcertified.org/guarantee.html.

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